

# Order Form for Analysis / Data Recovery

Please use a separate order form for each case. Fill out please completely and conscientiously.

## 1. Partner data: (If a different address is used for receiving the invoice please inform us on a separate

Correct name or company's name:	CEO:	
Street:	Zip code:	City:
Contact Person:	Phone:	Fax:
E-Mail:		

### Pick up\*: (day and time)

\* outside of Germany starts from 40,00 € + VAT

## 2. Technical data:

Data carrier: <input type="checkbox"/> HDD <input type="checkbox"/> SSD <input type="checkbox"/> RAID-System (which ?) <input type="checkbox"/> USB-Stick / Memory card <input type="checkbox"/> Smartphone / Tablet <input type="checkbox"/> others:			
Manufacturer:	Model-nr:	Serial-nr.:	
IMEI-Nr:	Pin-Code:	Decryption pattern:	Capacity:

## 3. Operating system:

<input type="checkbox"/> WINDOWS <input type="checkbox"/> MAC <input type="checkbox"/> Linux <input type="checkbox"/> Android <input type="checkbox"/> IOS <input type="checkbox"/> others:					
Version Operating System:			File system:		
Compressed: <input type="checkbox"/> Yes, from		Encrypted: <input type="checkbox"/> Yes,		Bit	

## 4. Data organisation:

Volume – Number (Partitions):
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## 5. Most important data to recover (directories, folders, formats, date, sub-directories, files or type of data):


## 6. Problem description (click-noises, drive fell down, formatted...): /What measures have already been taken?


## 7. Customer's original media:

<b>We would like to point your attention to the fact that an opening in the clean room is usually necessary for a correct diagnosis / data recovery of physically damaged data carriers. Therefore, we have your consent to the opening of the data carrier. Any warranty claims with the manufacturer should be clarified in advance.</b>
<b>Return original media to the customer**?</b> <input type="checkbox"/> Yes, with additional costs (outside of Germany starts from 40,00 € + VAT) <input type="checkbox"/> No, destroy with additional costs (starts from 35,00 € + VAT) (**If nothing is marked, the data carrier will be returned with costs because of property rights.)

## 8. Media (target) for the recovered data? (depending on recovered capacity)

☐ SFTP-Download (max. 16 GB) ☐ USB-Stick ☐ external HDD / SSD ☐ provided by customer

## 9. Service Analysis: ☐ 1-2 working day(s) ☐ 3 working days ☐ 6 working days

Based on your chosen service level (counted from the next working day after arrival) you will receive a qualified analysis report as well as a binding offer. The actual data recovery can only be started after your repeated written consent to the offer conditions become.

## 10. Additional comments: (p.e. RAID-configuration) \_\_\_\_\_

## 11. Execution: I have read the pricelist and general business terms on the webpage and agree to the conditions.

Place, Date

Signature / Stamp

- |   |
|---|
| <p>1. Please, send the controller and the cable together with the media, if they are of special (rare) type. In case of removable media (SYQUEST, BERNOULLI, optical, etc.), please, send the drive together with the media. Opening the drive can have an effect on its manufacturer's warranty.</p> <p>2. Please give truth information about the case! Otherwise we can not take responsibility for careful handling.</p> <p>3. Please arrange appointments for personal advice / delivery / collection in advance by telephone.</p> |
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**Bankaccount:** Commerzbank Bochum AG **IBAN:** DE15430400360100585900 **BIC:** COBADEFF430

**Managing Director:** József Kmetty **Tax number:** 306/5874/0196-District Court of Bochum HRB 7566

**Please transmit this order form in advance by fax or E-Mail.**