

Order Form for Analysis / Data Recovery

Please use a separate order form for each case. Please fill out truthfully and completely!

1. Partner data: (If a different address is used for receiving the invoice please inform us on a separate

Correct name or company's name:	CEO:
Street:	Zip code: City:
Contact Person:	Phone: Fax:
E-Mail:	
Pick up*by courier: (day and time)	

* outside of Germany starts from 48,00 € incl. VAT

2. Technical data:

Data carrier: <input type="checkbox"/> HDD <input type="checkbox"/> SSD <input type="checkbox"/> RAID-System (which level) <input type="checkbox"/> USB-Stick / Memory card <input type="checkbox"/> Smartphone / Tablet <input type="checkbox"/> others:			
Manufacturer:	Model-nr:	Serial-nr.:	
IMEI-Nr:	Pin-Code:	Decryption pattern:	Capacity:

3. Operating system:

<input type="checkbox"/> WINDOWS <input type="checkbox"/> MAC <input type="checkbox"/> Linux <input type="checkbox"/> Android <input type="checkbox"/> IOS <input type="checkbox"/> others:					
Version Operating System:			File system:		
Encrypted*: <input type="checkbox"/> Yes		Encryption-Software:			

* > Send keys and passwords separately from the data carrier via e-mail !!!

4. Data organisation:

Volume - Number (Partitions):

5. Most important data to recover (directories, folders, formats, date, sub-directories, files or type of data):
(without stating, no claims accepted)

6. Problem description (click-noises, drive fell down, formatted): Did you try any data recovery measure already?
(Please answer truthfully. You are obligated to cooperate.)

7. Customer's original media:

We would like to point your attention to the fact that an opening in the clean room is usually necessary for a correct diagnosis / data recovery of physically damaged data carriers. Therefore, we have your consent to the opening of the data carrier. Any warranty claims with the manufacturer should be clarified in advance.

Return original media to the customer?**

- Yes, with additional costs** (within Germany 20,00 € incl. VAT, outside of Germany starts from 48,00 € incl. VAT)
 No, destroy with additional costs (starts from 35,00 € incl. VAT per item)
 (**If nothing is marked, the data carrier will be returned with costs because of property rights.)

8. Media (target) for the recovered data? (depending on recovered capacity)

- SFTP-Download** (max. 16 GB) **USB-Stick** **external HDD / SSD** **provided by customer**

9. Service Analysis: (costs according price-list) **1-2 working day(s)** **3 working days** **6 working days**

Based on your chosen service level (counted from the next working day after arrival) you will receive a qualified analysis report as well as a binding offer. The actual data recovery can only be started after your repeated written consent to the offer conditions become.

10. Execution: I have read the pricelist and general business terms on the webpage and agree to the conditions.

Place, Date

Signature / Stamp

- | |
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| <ol style="list-style-type: none"> Please give truth information about the case! Otherwise we can not take responsibility for careful handling. By signing this document, you expressly request that we begin the analysis immediately. Pursuant to Section 312g Paragraph 2 of the German Civil Code (BGB), this contract is therefore excluded from the right of withdrawal. Please arrange appointments for personal advice / delivery / collection in advance by telephone. |
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Please transmit this order form in advance by fax or E-Mail.